

Quick Guide to My JMU Chart

To send or receive messages from your provider:

- Click on **Messages** tab
- Find your provider's last name
- Works like email

To access more information about my condition:

- Click on **Education** tab
- Review any specific documents about your current condition or visit reason
- Also available here is self-care information for common symptoms experienced by college students

To review the treatment plan discussed at my visit:

- Click on **Visit Summary** tab
- Review the visit summary for the day you were seen

To review my lab results:

- Click on **Lab Result** tab
- Review results from the day you were seen

To submit a form:

- Click on **Forms** tab
- Choose the appropriate form to submit
- Examples include the Tb assessment form, STI screening form, PREP screening form, GYT form

To share my gender identity pronouns:

- Click on **Profile** tab
- Add your preferred pronouns

To request a preferred name:

- If you want your preferred name on your medical chart, tell the person checking you in or your provider and they can make a note in your chart OR change in **MyJMUChart** under your profile.
- To request a preferred name across all university departments, go to **MyMadison**

To update my phone number and/or address:

- Phone number and address changes must be submitted through **MyMadison**
- This information will be automatically transferred to your **MyJMUChart**

To get a copy of your bill:

- Click on **Statement** tab
- Go to the appropriate date of service (the day you were seen in the office)