**10.14.24 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. If this balance is past due, you have been charged a late payment fee and your student account is on hold. UBO holds ONLY prevent adding further classes and receiving a diploma. UBO holds do not block class attendance or any other service. Spring registration begins November 1st and continues throughout the week of November 4th. Any unresolved balances will cause registration delays. Undergraduate students will be able to see their exact appointment time in MyMadison beginning Monday, October 21st by 10:00AM.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Pending loans have been removed from your statement, but may still appear under your account overview in M3 as a pending Credit Balance.

Further information can be found at <https://www.jmu.edu/ubo>