**3.10.25 Billing Statement**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). If you have a delinquent balance on your account, you have been charged a late payment fee and your student account is on hold. UBO holds ONLY prevent adding further classes and receiving your diploma. UBO holds do not block class attendance or any other service. Summer 2024 registration begins the week of March 31st. Any unresolved balances will cause registration delays.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Any pending loans have now been removed from your statement, but may still appear under your account overview in M3 as a pending Credit Balance.

Further information can be found at <https://www.jmu.edu/ubo>.