**9.16.24 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. If this balance is past due, a registration hold has been placed on your account. UBO holds do not block class attendance or any other service. UBO holds ONLY prevent adding further classes and receiving a diploma. To avoid penalty, please resolve your account quickly. Late payment fees of 3% of the balance will be assessed on any balance remaining after Friday, September 27th.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

If you are expecting financial aid, please monitor MyMadison and your JMU email for more information. If you expected to see Federal Subsidized/Unsubsidized Loans on your statement, but do not, please be aware that these loans must be accepted by following the steps outlined in the Accept/Decline Awards section of your MyMadison Student Center. Federal PLUS loans require an application to be submitted through [studentaid.gov](https://studentaid.gov/plus-app/). If you have questions about your financial aid, you may contact the Financial Aid Office at 540/568-7820.

If you already have a Fall semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505. New enrollments in the payment plan are now unavailable for Fall semester.

Further information can be found at <https://www.jmu.edu/ubo>.