**9.2.24 BILLING STATEMENT**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. This balance may be past due and could result in a registration hold being placed on your account. Holds will be placed on past due accounts the week of September 9th. UBO holds ONLY prevent adding further classes and receiving a diploma. UBO holds do not block class attendance or any other service. To avoid penalty, please resolve your account quickly. Late payment fees of 3% of the balance will be assessed on any balance remaining after Friday, September 27th.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

If you are expecting financial aid, please monitor MyMadison and your JMU email for more information. If you expected to see Federal Subsidized/Unsubsidized Loans on your statement, but do not, please be aware that these loans must be accepted by following the steps outlined in the Accept/Decline Awards section of your MyMadison Student Center. Federal PLUS loans require an application to be submitted through <https://studentaid.gov/plus-app>. If you have questions about your financial aid, you may contact the Financial Aid Office at 540/568-7820.

If you already have a Fall semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505.

If you have a fall balance and want to set up the installment payment plan, you may do so at https://jmu.myflywire.com/login - the site for our payment plan vendor Flywire. This offer is only valid until September 4th, after that, payment plans will no longer be available for Fall 2024. If you need assistance in determining your budget for the payment plan or if you have questions about your statement, please call the University Business Office during business hours at 540/568-6505 or view our university charges at <https://www.jmu.edu/ubo>.

Further information can be found at <https://www.jmu.edu/ubo>.