**9.30.24 Billing Statement**

This is to inform you that a billing statement has been processed and is ready to view in Madison Money Manager (M3). You are receiving this email because you have a balance due on your student account. If this balance is past due, you have been charged a late payment fee and your student account is on hold. UBO holds do not block class attendance or any other service. UBO holds ONLY prevent adding further classes and receiving a diploma.

For questions about your statement, please contact the University Business Office (540/568-6505 or [ubo@jmu.edu](mailto:ubo@jmu.edu)).

Students and authorized users can view their statement and/or pay by choosing the appropriate login option at <https://www.jmu.edu/ubo/student-accounts/m3.shtml>.

If you were expecting financial aid for the semester and it has not posted to your account and is not listed as a pending credit on your statement, please contact the Financial Aid Office at 540/568-7820. Pending loans have been removed from your statement, but may still appear under your account overview in M3 as a pending Credit Balance.

If you already have a Fall semester payment plan and the statement indicates a balance that you want to include in the payment plan, please call the University Business Office during business hours at 540/568-6505. New enrollments in the payment plan are now unavailable for Fall semester.

Further information can be found at <https://www.jmu.edu/ubo>.